



# HPI Essentials

*By George Piskurich*

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Here's a basic primer for business solutions using a performance approach that gives you practical insights from expert practitioners. Learn how the Human Performance Improvement (HPI) process works in the real world and how to conduct performance, gap, and cause analysis. Explore key types of interventions including structure/process and knowledge.

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## **Editorial Review**

### **Review**

Piskurich et al. provide a provocative resource for developing powerful constructs in creating human performance solutions! Every practitioner in HRD needs to use this book to develop meaningful strategies and processes in a knowledge-driven environment that is often full of superfluous information. --Peter Beckschi, Associate Director, Training, Novartis Pharmaceutical Corporation

Whether you are a novice working on your first project, or just an experienced practitioner, *HPI Essentials* provides just what you need to know--clearly, succinctly, and simply. This is truly a nuts and bolts primer from recognized professionals who practice human performance improvement every day. --Jim Moshinskie, Chief Learning Officer, Vuepoint Learning System

Performance is the goal. If this book is not sitting, dog-eared, on your desk, you're missing a great opportunity to add significant value to your organization. --Rick Rabideau, VP Associate Development, Prudential Financial

### **About the Author**

George Piskurich has more than 20 years experience as a classroom instructor, instructional designer, and corporate training director, developing classroom, multimedia, and distance learning programs. He has edited books on instructional technology, HPI, e-learning, and book chapters on various training and performance topics, including: *The ASTD Handbook of Training Design and Delivery*, *ASTD Models for Learning Technologies: Roles Competencies, and Outputs*, and *An Organizational Guide to Telecommuting: Setting Up and Running a Successful Telecommuter Program*.

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