



Crash Course in Contemporary Reference

By Francisca Goldsmith

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A fresh, detailed, and thoughtful examination of reference services in the context of evolving community information needs and habits, a changing technological landscape, and new search strategies.

- Offers librarians new to reference services an easy-to-follow, up-to-date, and complete overview of the field in practical terms
- Provides current information that will help librarians keep abreast of new resources, evolving patron needs and interests, and emerging best practices
- Serves as an accessible and affordable guide for workshops and in-service trainings

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Editorial Review

About the Author

Francisca Goldsmith, MLIS, designs and presents curricula in a number of library and information service areas, including contemporary reference methods.

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