# CompTIA Healthcare IT Technician HIT-001 Cert Guide (Cert Guides)

*By Joy Dark, Jean Andrews*



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Learn, prepare, and practice for CompTIA Healthcare IT Technician HIT-001 exam success with this CompTIA Approved Cert Guide from Pearson IT Certification, a leader in IT Certification learning and a CompTIA Approved Platinum Partner.

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- **Key Terms** definitions and a complete glossary explain all of the field's essential terminology
- **HIT in the Real World** stories link concepts to real HIT work environments
- **Chapter Summaries** help you quickly review every key topic
- **Acronym Drills** reinforce learning of important acronyms
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## Editorial Review

About the Author

**Joy Dark** has worked in the healthcare IT field in several capacities. She first worked as a help desk technician providing first-level support at a company that supports more than 130 hospitals in 29 states. Later she focused on providing second-level support for clinical information systems, specializing in perioperative information systems and the emergency department information systems. Next she switched gears to become a support operations specialist, helping to design support protocols and structures as well as managing the transition of support when hospitals converted information systems. Now she has authored the *CompTIA Healthcare IT Technician HIT-001 Cert Guide* and contributes in writing other technical books. Before healthcare IT, Joy was an elementary school teacher in both the United States and in South America. She lives in Dalton, Georgia, with her sister and Doberman dog. She has two sisters who are physicians (anesthesiology and emergency medicine) who have shared plenty of stories, facts, and opinions about the healthcare environment that have helped to shape the content in this book.

**Jean Andrews, Ph.D.,** has more than 30 years of experience in the computer industry, including more than 13 years in the college classroom. She has worked in a wide variety of businesses and corporations designing, writing, and supporting applications software; managing a PC repair help desk; and troubleshooting wide area networks. She has written a variety of books on software, hardware, and the Internet. She lives in northeast Georgia.

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